North Chicago Public Library
2100 Argonne Drive
North Chicago, Illinois 60064

Board of Trustees

Policy # 006

Wireless Network Acceptable Use/Wifi Policy

Adopted November 15th, 2011
Revised March 27th, 2023

Purpose:

The North Chicago Public Library provides free unfiltered wireless (WiFi) access for patrons to use their personal Wireless Devices to connect to the Internet. By choosing to use the Library's WiFi service, the user agrees to abide by the Library's Wireless Network User Agreement (below). All relevant Library rules, regulations and policies apply, including but not limited to, the Internet Access Policy.

Using the NCPL WiFI Network

- The Library's WiFi network can be accessed from any 802.11b- or 802.11g-enabled device, such as a laptop computer, PDA, Tablets, eReaders or Smartphone.
- If your computer is properly configured, it should connect to the WiFi network nearly automatically; if it lists multiple networks, select **NCPL_PUBLIC**.
- When you open your web browser, you will see the Wireless Network User Agreement (below); you must accept the agreement, by clicking the "Accept" button, before going online.
- There is no time limit on using the WiFi network; stay connected as long as you like.
- Bring a fully charged battery (or two!); electrical outlets for plugging in laptops are limited.
- The WiFi network is intended for web browsing only; stand-alone programs for other protocols such as e-mail (Outlook) and FTP cannot be used on the WiFi network, with the exception of media players (RealPlayer, QuickTime, Windows Media), which are allowed. VPN is supported (L2TP/IPSec).
- Printing is not available over the WiFi network. If you need to print a file and are able to transfer it to a USB flash drive, or you can e-mail it to yourself via a web- based e-mail service, you can then open the file and print it from the Internet PCs (sign- up required). We also offer wireless printing where you can email a print job to our printer.
- Though the network is designed to cover the entire Library, including the Youth Services Department, auditorium, and mezzanine, no guarantee is made for signal strength or availability.
- You need to know how to configure your computer for WiFi network access; Library staff cannot provide technical assistance.

Wireless Network User Agreement

1. All relevant Library rules, regulations and policies apply, including but not limited to, the NCPL Computer Usage Policy.

2. The Library does not filter the content of wireless Internet access. The Library is not responsible for the content, accuracy or availability of any external sites linked to these pages.

3. Parents or guardians, not the Library or its staff, are responsible for the Internet information selected and/or accessed by their children. Parents may wish to supervise their children's Internet sessions or purchase filtering software for their computer.

4. Wireless connections are not secure. Users should not transmit credit card information, passwords or any other sensitive personal or business information over the Library's wireless network. Anti-virus and security protection are the responsibility of the patron.

5. The Library is not responsible for any loss of data, or for theft or damage to personal equipment or software.

6. Library staff cannot provide technical assistance on using the Library's wireless network.

7. There is no guarantee that a wireless connection can be made or maintained.

8. The Library assumes no responsibility for any alterations or interference with a computing device's configurations, operation or data files resulting from connection to the WiFi network.

9. The Library reserves the right to terminate a wireless Internet session at any time.

10. A patron using the WiFi may not use their Device at a Workstation that has a Computer already.

11. Disclaimer, Zones for WiFi use limited to the Adult side and the Community room. Only 17 and under with a laptop may use the Children's side unless a parent is accompanying a child.

12. Documents sent to the print queue, will only be available for printing for two (2) hours.

13. There will be a charge to print document generated on the library's units or wireless. Price my change without prior notification.